

Corporate Plan Part III - Performance Indicators

The information below details performance against targets for 2008/09 for all Performance Indicators relevant to the Committee as well as targets for 2009/10 - 2011/12. Some yearend information is waiting to be finalised, as indicated below.

Any points of particular relevance are highlighted at the beginning of each table of information. A notes column is also used to provide technical or comparative information. For example, for any indicators that were BVPIs last year and have been adopted as Local or National Indicators, information on relevant quartiles from 2007/08 is noted.

Best Quartile indicates the level achieved by the best performing 25% of Council's for that indicator. Median is the cut off between the top and bottom half of performers, and Worst Quartile is the level below which the worst performing authorities achieved in 2007/08.

Environmental Services

Environmental Health

- Only one indicator did not reach its target for 2008/09, L117 for responding to food purchase complaints within 5 days, of which a slightly lower percentage of 92% were dealt with in time.
- L115 & L118 Targets for food premises and Health and Safety Inspections are set on a yearly basis, in accordance with the legislation for these areas. A schedule of inspections required is determined each year on the basis of risk assessments from previous inspections, and this is our target number of inspections for the year. Because the schedule is produced annually, targets are also produced on a yearly basis. As well as inspections planned for the year, a number are also carried out in response to complaints or issues arising through the year, as well as inspections of new businesses opening, or on changes of ownership. The number of inspections carried out during the year is therefore usually greater than the number planned.
- NI 182 Satisfaction of business with local authority regulation services - No national feedback or guidance on target setting has yet been issued in relation to this indicator. During a recession the relationship between regulators and businesses could become strained. However, we will seek to increase the level of satisfaction in Hastings businesses.
- NI 184 Food establishments which are broadly compliant with food hygiene law - The Food Standards Agency (FSA) have not yet issued national feedback and guidance on target setting for this indicator. It is possible that the rate of compliance with legislation will fall during the recession due to financial pressures on businesses. However, in the absence of FSA targets we will seek to increase the level of compliance in Hastings food businesses.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L115 Number of planned food premises inspections carried out	530	565	606	476	471			See note above about target setting
Met	Bigger is Better	L116 % of people responded to within 5 working days when making a complaint about food purchased from a shop or catering establishment in the Borough.	94	95	97	95	95	95	95	

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Not Met	Bigger is Better	L117 % of people responded to within 5 working days when making a complaint about the standards of hygiene at a food premises in the Borough.	91	97	92	95	95	95	95	
Met	Bigger is Better	L118 Number of planned Health & Safety inspections carried out	150	135	383	383	254			See note above about target setting
Met	Bigger is Better	L119 % Health and Safety complaints responded to within 5 working days - (% of people responded to within 5 working days when making a complaint about the standards of health and safety in a business premises in the Borough).	95	98	98	95	95	95	95	
Met	Bigger is Better	L122 % licensing complaints responded to within 5 working days	98	92	100	95	95	95	95	
Met	Bigger is Better	L123 % nuisance/general public health complaints responded to within 4 working days (bonfires, noise, accumulations etc).	81	96	95	95	95	95	95	
Met	Bigger is Better	L125 % drainage complaints responded to within 2 working days	85	96	96	95	95	95	95	
Met	Bigger is Better	L126 % of requests for pest control services responded to within 4 working days.	98	99	100	95	95	95	95	
	Bigger is Better	NI 182 Satisfaction of business with local authority regulation services			77		78	79	80	

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
	Bigger is Better	NI 184 Food establishments which are broadly compliant with food hygiene law			83		84	85	86	

Parking & Highways

- L139 - the target has been reduced, as lower offending levels have made the previous target of 35% unrealistic.
- L148 Number of crimes reported in Council car parks - targets have been changed from 35 to 25 due to strong performance, but are kept above 2008/09 crime numbers because this indicator measures all crimes, not just car crimes, so our ability to influence is reduced. Detection of crime against crime reported will be monitored and will be monitored during 2009/10 with a view of establishing a target next year.
- L352 Percentage of abandoned or untaxed vehicles reported that are responded to within 48 hours of reporting - targets have been increased due to strong performance.
- L128 % Highways Planning applications processed in 21 days - during 2008/09, the target was changed from processing 75% of applications to processing 80% in 21 days. This change was to match changes in our contract with East Sussex County Council.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L138 % Penalty Charge Notices issued in bus corridor routes	9	8	8	8	8	8	8	
Not Met	Bigger is Better	L139 % on street Penalty Charge Notices issued for yellow line offences	42	39	30	35	30	30	30	
Met	Bigger is Better	L142 % correspondence to Parking Services responded to in full within 10 days	98	98	98	95	95	95	95	
Met	Smaller is Better	L148 Number of crimes reported in Council car parks	35	23	12	35	25	25	25	
Met	Bigger is Better	L352 % abandoned or untaxed vehicles reported that are responded to within 48 hours of reporting			99	85	95	95	95	

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L127 % Highway Safety Inspections on time	100	100	100	100	100	100	100	
Met	Bigger is Better	L128 % Highways Planning applications processed in 21 days	82.3	70.7	96.1	80.0	80.0	80.0	80.0	

Refuse and Recycling

nb as noted below, the figures for recycling and waste collection will not be finalised until the end of yearend reconciliations (final checks of our own information, and checking our data with the County Council's, who are responsible for disposal of waste). If final figures are not available before Part III of the Corporate Plan is published at the end of June, a revised version with final figures will be published when the information is available, and the final information will be reported to Members at Overview and Scrutiny Committee at the end of the first quarter. It is not expected that the figures will change significantly from the draft figures published here.

Three indicators did not meet targets for the year:

- L020 The average number of failed bin collections - there were 1,991 failed bin collections over the year, or an average of 99 per 100,000 collections, compared with a target of 60.
- NI 192 recycling rate - figures for waste and recycling collection are provisional subject to yearend reconciliation. It is unlikely that our 30% target for the year will be met.
- NI 196 Improved street and environmental cleanliness (fly-tipping - 4 point scale) (BV199d) - our score of 3 indicates that fly-tipping levels increased in 2008/09 compared with the previous year, though enforcement activity was greater. Our target score of 2 over the next 3 years means that we are aiming to achieve a year on year reduction in fly-tipping levels over this period.
- NI 195 Street cleanliness surveys have shown a dramatic improvement in the last two years. The way that NI 195 is calculated is slightly different to BV199 which it replaces. Using comparable figures, our performance in 2008/09 equalled the rates achieved by the top 25% of Councils for 2007/08 (the latest figures available nationally). In 2006/07 our performance was in the bottom 25% of all Councils.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
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Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Not Met	Smaller is Better	L020 The average number of failed bin collections per 100,000 collections			99	60	60	60	60	There are no comparable figures before 2008/09 due to change of contract and collection scheme. The target is based on the requirements agreed in the contract.
	Smaller is Better	NI 191 Residual household waste per household		566.4	526.5*		520	520	520	* Figures provisional until final yearend reconciliation completed.
Not Met	Bigger is Better	NI 192 Percentage of household waste sent for reuse, recycling and composting (LAA)	18.2	23.7	26.6*	30.0	30.0	30.0	30.0	* Figures provisional until final yearend reconciliation completed. Best Quartile for dry recycling and composting rates in 2007/08 were 25.8% and 17.2% (NI 192 reports a combined figure for both)
Met	Smaller is Better	NI 195a Improved street and environmental cleanliness (levels of litter)	23	10	4	10	10	10	10	Best Quartile 2007/08 for BV199a 6.6% (see note below)
Met	Smaller is Better	NI 195b Improved street and environmental cleanliness (levels of detritus)	23	10	4	10	10	10	10	Best Quartile 2007/08 for BV199a 6.6% (see note below)
Met	Smaller is Better	NI 195c Improved street and environmental cleanliness (levels of graffiti) (BV199b)	2	3	1	3	2	2	2	Best Quartile 2007/08 for BV199b 1% (see note below)

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Smaller is Better	NI 195d Improved street and environmental cleanliness (levels of fly-posting) (BV199c)	1	0	0	2	2	2	2	Best Quartile 2007/08 for BV199c 0% (see note below)
Not Met	Smaller is Better	NI 196 Improved street and environmental cleanliness (fly-tipping - 4 point scale) (BV199d)	3	2	3	2	2	2	2	Best Quartile 2007/08 for BV199d 1

NI 195 / BV199 - before the introduction of National Indicators in 2008/09, street cleanliness was measured by BV199. There are slight differences in the ways that BV199 and NI 195 are calculated, and the BV199 calculation gave slightly higher figures because of its scoring of intermediate grades of cleanliness. Our results according to BV199 scoring would have been BV199a - 6%, b - 2%, c - 0%. BV199 also gave a combined figure for litter and detritus, which are reported separately for NI 195.

Resort Services & Amenities

- L003 Cliff railway usage - usage information produced by beam counters has been found to be unreliable during the year, reporting a 20% drop compared to last year. This is not matched by income information from ticket sales, which has been comparable and after investigation a number of factors affecting information produced by the beam counters have been identified. From 2009/10 information will be reported based on ticket sales, which will be more reliable, and targets will be set when information for next year is available.
- L378 % Local Authority public buildings suitable for and accessible to disabled people - Responsibility for this indicator has moved from Financial Services to Resorts Services and Amenities from 2008/09. The position from 2009/10 reflects reasonable access to all main Council offices. In 2009/10 this indicator will be reviewed to make sure that it is relevant to the current main focus of our disability improvement works.
- NI 189 Flood and coastal erosion risk management - information for this indicator is due to be released in July based on data supplied by the Environment Agency. We understand that we have satisfactorily completed all actions required in 2008/09, and will set future targets when actions for future years have been agreed with the Environment Agency, which we expect to be by summer 2009.

Community Wellbeing

Housing Services

12 indicators have met their performance targets for the year, and several in significant areas of reducing homelessness and improving housing conditions have exceeded them by significant margins. A number of indicators have been revised upwards to reflect good performance.

Housing Options

The new Letstart service and 'move-on project', as well as improved referral procedures and relationships with private sector landlords have provided alternative solutions to addressing imminent homelessness. This has meant that we have been able to find other options, preventing homelessness in more cases (L368), and reduced the number of people needing to be accepted as homeless (L343), as well as numbers living in temporary accommodation (NI 156).

Targets for 2009/10 and 2010/11, reflect commitments made within the published 2008-13 Homelessness Strategy and reflect commitments to meet national government targets. Although performance currently exceeds the targets, it would not be prudent to revise these at this time given the current economic climate, and its potential impact upon homelessness.

L367 Number of people sleeping rough

Up to March 2008 all Councils were required to report numbers of people sleeping rough under Best Value Performance Indicator 202. Council's had to undertake formal rough sleeper counts if local sources indicated high levels (more than 10), but otherwise to report an estimate based on local information. Our last formal count was in March 2007, and found 2 rough sleepers.

There are issues with information both from ad hoc local sources, and from formal counts, and from April 2009 Community Partnership funding was allocated to commission a new service to prevent rough sleeping. The service will enable the Council to monitor, tackle and prevent incidences of rough sleeping in Hastings and St Leonards on an ongoing basis. This will provide more accurate data on rough sleepers or of those at risk of rough sleeping and will enable the Council to target resources appropriately in response to need.

A baseline will be set for the number of rough sleepers during 2009/10 and targets set to reduce the numbers of rough sleepers over future years.

Housing Renewal

The successful contracting out of the Minor Repairs Assistance Programme to the Home Improvement Agency (HIA) has particularly helped performance, increasing the numbers of homes brought to meet the Decent Homes Standard, or brought in line with the current statutory standard (the Decent Homes Standard is a higher standard than the current statutorily enforceable standard).

The new arrangement allows the HIA to assist with smaller works, freeing the Housing Renewal team to focus on more complex cases. Targets for future years have been revised upwards reflecting good performance, and in some cases changed to reflect more appropriate focuses of work, as agreed in Part II of the Corporate Plan in December.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Smaller is Better	L343 Number of homelessness acceptances	241	156	68	120	92	71	70	Targets as published in the Homelessness Strategy. See note above.
Met	Smaller is Better	L343(b) Number of homelessness acceptances / 1,000 households	6.2	4.0	1.7	3.0	2.3	1.8	1.8	Household figure based on mid-year 2006 households estimate, used by the Department for Communities and Local Government in publishing homelessness data. The figure for Hastings is 39,000.
Met	Smaller is Better	L355 The average length of stay in bed & breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need (BV183a)	2.0	1.7	1.0	1.7	1.7	1.7	1.7	
	Smaller is Better	L367 Number of people sleeping rough								See note above - 2009/10 baseline year

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L368 Homelessness prevention - households who considered themselves as homeless, who approached the local housing authority's housing advice service, and for whom housing advice casework intervention resolved their situation	96	134	202	182	248	337	350	Targets as published in the Homelessness Strategy. See note above.
Met	Bigger is Better	L368(b) Homelessness prevention - numbers / 1,000 households (BV213)	2.3	3.2	4.9	4.6	6.3	8.6	9.0	Household figure 39,000 as for L343(b)
Met	Smaller is Better	NI 156 Number of households living in temporary accommodation (LAA)	236	132	80	123	102	82	80	Targets as published in the Homelessness Strategy. See note above.
Met	Smaller is Better	NI 156(b) Number of households living in temporary accommodation / 1,000 population	6.1	3.4	2.1	3.1	2.6	2.1	2.1	Household figure 39,000 as for L343(b)
Met	Bigger is Better	L182 Improve standards in the Private Rented Sector through the Accredited Lettings Scheme	102	118	139	100				This information is included in Part II of the Corporate Plan, which is monitored quarterly by the Overview and Scrutiny Committee. To reduce duplication information will only be reported in that section in future years.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L183a Continue to improve private sector housing through financial assistance and enforcement action, to achieve the Decent Homes Standard in respect of 500 properties borough wide.			520	200				As for L182 above, this is included in Part II of the Corporate Plan, and will be reported there in future years. Target for 2009/10 is 500 properties.
Met	Bigger is Better	L183b Attain the Decent Homes Standard for vulnerable people in Central St Leonards	32	47	65	40				From 2009/10 this is replaced by a new focus on achieving the Decent Homes Standard for 25 whole Houses in Multiple Occupation which will be reported under Part II.
Met	Bigger is Better	L338 Number of private sector dwellings (units) brought in line with the current statutory standard	175	219	565	210	450	500	550	Targets increased and reflect available capital resources
Met	Bigger is Better	L349 Private sector dwellings returned to occupation as a result of Council Action	78	51	47	40				From 2009/10 this is replaced by a new focus on returning dwellings that have been empty for over 2 years to occupation which will be reported under Part II.
	Smaller is Better	NI 187a Tackling fuel poverty - % households surveyed with low energy efficiency			11.5		11.5	11.0	10.5	See additional note below, including information about targets at the end.
	Bigger is Better	NI 187b Tackling fuel poverty - % households surveyed with high energy efficiency			18.0		18.0	18.5	19.0	See additional note below, including information about targets at the end.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	NI 155 Number of affordable homes delivered (LAA)			49	33	91	96		Target set in line with LAA delivery Plan (see note below)

NI 187 Tackling Fuel Poverty:

This indicator requires all authorities to survey recipients of means tested benefits asking about the insulation and fuel efficiency of their properties as a proxy measure for estimating fuel poverty. The indicator reports the proportion of responders who live in properties with satisfactory and sub standard energy efficiency (reasonably insulated property with a reasonably efficient heating source vs. poorly insulated property with inefficient heat source). 61 completed survey forms were received with all the information needed to calculate the indicator, and of these, 11.5% lived in properties with poor energy efficiency and 18.0% with reasonable energy efficiency.

Our number of responders is far below the sample size recommended for reporting on this indicator (400). The survey of 3,000 housing/council tax benefit recipient's piggy backed an existing benefit mail out to comply with data protection requirements. The sample size of 3,000, was higher the recommended survey sample of 2,250 (DEFRA Guidance) as it was anticipated that response would low. Returning the survey form was incentivised (£100 Marks and Spencer vouchers) and recipients were provided with a pre-paid envelope to return the survey form.

For comparative purposes the Councils 2007 private housing stock condition survey estimated that there were 6.1% of households in private sector housing that were in fuel poverty. However, the survey did not account for tenants of social landlords and it was carried out prior to the recession. Therefore the result of 11.5% could be representative, though it appears a little high. For reference, the national average for persons in fuel poverty is 10% (2004 English House Conditions Survey data).

The Housing Renewal team are active in supporting people to improve the energy efficiency of their homes. The Council offers financial assistance to tenants to 'top up' the Warm Front grant they can receive from the Government and offers financial assistance to vulnerable owner/occupiers to improve energy efficiency, install renewable technologies and grey water recycling technology through the 'Going Green Assistance'. Further, an effective partnership now operates between Hastings, Eastbourne, Wealden and Rother, called the East Sussex Energy Partnership, which specifically targets vulnerable groups and those in fuel poverty to receive insulation (including solid wall insulation) and renewable technologies. Assistance is also offered to landlords for improving energy efficiency and heating for their tenants. Our enforcement activity also tackles poor energy efficiency and heating where a risk to health is identified.

The recession and rising fuel prices will no doubt see the levels of fuel poverty rise both locally and nationally, however the measures already put in place means that Hastings is already effectively active in improving energy efficiency and working to reduce the levels of fuel poverty. Targets

have been set to maintain our position in 2009/10, and improve fuel poverty in following years. Targets have been set considering the effects that national factors will have on delivery, as well as the small sample size for this data.

NI155 Number of affordable homes delivered

NI 155 was set in line with the LAA Delivery Plan to achieve the South East Plan target of delivering 220 homes over 3 years. This will be subject to review in 2010.

Year	LAA target
08/09	33
09/10	91
10/11	96

The Corporate Plan target of delivering 60 homes in 2009/10 was set after taking into account the economic downturn and the delayed progress at Station Plaza and Ore Valley.

The Housing Strategy and Homelessness Strategy are 5 year plans. The targets to deliver 70 homes per annum were set taking into account the Community Strategy requirement to deliver 3,300 new homes between 2003-2013 of which 25% must be affordable.

The Community Strategy set a target to deliver 3,300 new homes between 2003-2013 of which 25% must be affordable. However this results in a target of 75 new affordable homes per annum.

In summary

Year	LAA target	Corporate Plan	Housing Strategy	Community Strategy
08/09	33	60	70	75
09/10	91			75
10/11	96			75

Leisure Services

White Rock Theatre (L233, 234, 304) - in February the running of the theatre changed hands from Live Nation to HQ Theatres. The target for 2009/10 will be kept at the same level as agreed last year, and targets reviewed next year, after the first full year of HQ management.

Leisure Centres - performance for most indicators increased from 2007/08 to 2008/09, though some indicators did not reach their targets as noted below. There has been a slight decrease in activity in the second half of the year due to effects of the recession, and targets have been revised to reflect this.

Three indicators did not reach their targets for 2008/09:

- L358 Attendance at Primetime sessions - attendance increased from 2007/08, but did not reach our target.
- L359 Number of people enrolled in swimming lessons - enrolments decreased from 2007/08, and did not reach our target. Swimming lessons are being promoted to increase numbers for 2009/10.
- NI 008 Adult participation in sport and active recreation (LAA) - This indicator is measured by a national survey conducted by Sport England and the latest result reported, 17.6%, is for the period October 2007 - October 2008. This is slightly above our figure from a baseline survey conducted in 2005/06 of 17.0%, but below our target of 19.8%. The survey is based on a sample of around 500 people, and so Sport England give a +/- 4% margin of error for all Local Authority results. Results from future years will be combined to give a larger sample and a smaller margin of error.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L233 Number of people attending White Rock Theatre performances	74,578	76,896	73,478	70,000	73,000			See note above
Not Met	Bigger is Better	L234 % Average capacity per show at White Rock Theatre	32.2	36.6	32.4	36.0	35.0			See note above
Met	Bigger is Better	L304 Number of shows at the White Rock Theatre	217	197	213	180	195			See note above
Met	Bigger is Better	L356 Total attendances at Council Leisure Centres		360,883	368,294	362,000	365,000	365,000	365,000	

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is Better	L357 Overall customer satisfaction with Council Leisure Centres			85%	80%	80%	80%	80%	Satisfaction based on 150 forms from Summerfields and Hillcrest centres. Figures from Falaise will be included from 2009/10.
Not Met	Bigger is Better	L358 Attendance at Primetime sessions (for people aged 50+) at Council Leisure Centres		5,516	6,515	7,000	6,900	6,900	6,900	
Not Met	Bigger is Better	L359 Number of people enrolled in swimming lessons at Council Leisure Centres		1,960	1,834	2,000	1,900	1,900	1,900	
Met	Bigger is Better	L360 Number of GP referrals for exercise		96	249	240	240	240	240	
Not Met	Bigger is Better	NI 008 Adult participation in sport and active recreation (LAA)			17.6%	19.8%	20.5%	21.1%		

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
	Smaller is Better	L365 The number of racial incidents reported where the authority has some direct involvement in remedying the situation (BV174)	0	0	0					
	Bigger is Better	L366 The percentage of racial incidents that resulted in further action (BV175)				100	100	100	100	

Planning Services

- All Planning Services indicators that data is available for met their targets.
- The target for L160 improving run down buildings has been increased to 40 from next year, in line with Part II of the Corporate Plan.
- NI 157 Speed of processing planning applications - all PIs met their revised targets. Performance was lower than in previous years, as anticipated due to reduced resources available.
- L364 Percentage of new homes built on previously developed land - The South East Plan has set a target that over the period 2006 - 2026 at least 60% of any new housing in the South East region should be built on previously developed land and through the conversion of existing buildings. We therefore propose to replace L364 with L395 (as in the table below).
- NI 159 Supply of ready to develop housing sites (LAA) - The indicator provides a forward look in terms of there being enough deliverable sites to meet planned housing provision over a 5-year period. The 5-year period starts after the current monitoring year reported on in our Annual Monitoring Report, so for 2007/08, the 5 year period will be April 2009 to March 2014. There are sufficient ready to develop sites to cover development requirements for the next 5 years as detailed in our Annual Monitoring Report for 2007/08.
- NI 170 Previously developed land vacant for more than 5 years - the proportion of the area of developed land that is vacant or derelict for more than 5 years. Data for this indicator is produced by Government for each calendar year (Actual 2006/07 data in the table below is for 2006). 2008 data is expected to be available in June 2009. The total area of developed land is recorded for each Local Authority in urban land figures published in the Urban Settlements Report by the Department for Communities and Local Government (2001). This document reports to total area of developed land for Hastings and Bexhill combined. Our target is for less than 1% of previously developed land to be vacant for more than 5 years.
- L341 speed of processing Land Charge searches - due to changes in the legislation for Land Charge searches we will be reporting on Official searches and Personal Searches separately, as L341 and L394 from this year.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is better	L166 % Site visits made on same day by Building Control	99.6	99.1	99.7	98.0	98.0	98.0	98.0	

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Bigger is better	L160 Number of derelict or run down buildings improved	74	30	41	35				This information is included in Part II of the Corporate Plan, which is monitored quarterly by the Overview and Scrutiny Committee. To reduce duplication information will only be reported in that section in future years.
Met	Smaller is better	L363 Percentage of appeals allowed against the authority's decision to refuse planning applications (BV204)	22.2	24.2	27.3	35.0	35.0	35.0	35.0	Best Quartile 2007/08: 26.7% Median: 32.0%
Met	Bigger is better	NI 157a percentage of major commercial and industrial applications determined within 13 weeks (BV109a)	90.6	77.3	63.2	60.0	60.0	60.0	60.0	Best Quartile 2007/08: 79.1% Worst Quartile: 63.0%
Met	Bigger is better	NI 157b percentage of minor commercial and industrial applications determined within 8 weeks (BV109b)	88.9	87.8	73.8	65.0	65.0	65.0	65.0	Best Quartile 2007/08: 83.7% Worst Quartile: 71.6%
Met	Bigger is better	NI 157c percentage of all other applications determined within 8 weeks (BV109c)	94.6	92.1	85.4	85.0	85.0	85.0	85.0	Best Quartile 2007/08: 91.8% Worst Quartile: 84.0%
Met	Bigger is better	L364 % New homes built on previously developed land (BV106)	86	75	67	60	Replaced by L395 below			Best Quartile 2007/08: 96% Worst Quartile: 66.1%

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
	Bigger is better	L395 Percentage of new homes built on previously developed land and through conversion of existing buildings between 2006 and 2026					60	60	60	Replaces L364 from 2009/10 (see note above)
Met	Bigger is better	NI 154 Net number of new homes built (L159) (LAA)	203	283	241	210	210	210	210	
	Bigger is better	NI 159 Supply of ready to develop housing sites (LAA)		100%		100%	100%	100%	100%	(See note above)
	Smaller is better	NI 170 Previously developed land vacant for more than 5 years	0.57%	0.57%			1%	1%	1%	(See note above)
Met	Bigger is better	L341 % of Official searches of the Local Land Charges Register and Additional Information carried out within target time	98.6	99.9	99.1	95.0	95.0	95.0	95.0	Target time was changed from 10 days to 7 working days from 2008/09
	Bigger is better	L394 % of Personal Searches of the Local Land Charges Register and requests for Additional Information carried out within target time					95.0	95.0	95.0	Target time 7 working days

Regeneration and Community Services

Two indicators did not meet targets set. These were:

- NI 153 Benefits claimants in worst performing neighbourhoods - the latest data available (to the end of August 2008) shows the same level of benefits claimants as a year ago. Interventions have been commissioned starting from April 2009, but the recession will impact delivery on this indicator.
- L361 Domestic Burglaries - the number of domestic burglaries has risen from last year, and has not reached target.
- NI 035 Building resilience to violent extremism - this indicator is based on a self assessment of understanding and engagement with the local community in relation to violent extremism. Sussex Police and East Sussex County Council have worked with Districts across East Sussex to ensure a consistent approach to assessment, and are working to consider appropriate action plans and targets. Targets will be published when these have been completed.
- Targets for crime rates are based on the reduction targets agreed in the Safer Hastings Partnerships Community Safety Plan 2008-11. Targets for violent crimes (NI 015 & 020) were agreed in 2009, and targets for other crimes crime types are based on the reduction targets agreed and published in 2008/09. The target for reducing overall crime rates is based on the Community Strategy target of halving the gap between Hastings' overall crime rate and the national rate by 2013 (see additional note below).
- Some of the Government's new set of National Indicators provide economic information for District Authority areas. Two of these indicators, NI 153 and NI 173 have been included in the East Sussex Local Area Agreement, relating to performance for Hastings only. The other economic indicators that Government produces information at District Authority level for, NI 151, 171 & 172 are not part of our LAA, and do not have targets set for them.

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
	Bigger is Better	NI 035 Building resilience to violent extremism			1.4					This is the average of our scores across the 4 criteria for this indicator.
Not Met	Smaller is Better	L361 Domestic Burglaries per 1,000 households (BV126a)	13.4	9.3	10.4	8.8	8.5	8.2		Worst quartile 07/08: 12.4, Median 8.2
Met	Smaller is Better	L362 Vehicle Crimes per 1,000 population (BV128a)	13.8	13.9	10.5	13.1	12.7	12.4		Worst quartile 07/08: 12.0, Median: 8.2

Status	Improvement Direction	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09	Target 2009/10	Target 2010/11	Target 2011/12	Notes
Met	Smaller is Better	L396 Overall crime rate / 1,000 population (Community Strategy target)	141.8	116.9	103.4	145				Community Strategy milestone for 2008/09 was 145 / 1,000. Next milestone published for 2013 is 130 / 1,000.
	Smaller is Better	NI 015 Serious violent crime rate			0.89		0.86	0.85		
Met	Smaller is Better	NI 016 Serious acquisitive crime rate	20.0	19.6	17.0	18.5	18.0	17.6		
	Smaller is Better	NI 020 Assault with injury crime rate (LAA)		10.7	9.1		10.0	10.0		
	Smaller is Better	NI 032 Repeat incidents of domestic violence (LAA)						28%		First data for this NI will be reported in 2009/10. The overall LAA target for the County is 28% in 2010/11, with no target set for 2009/10.

National Indicators for economic activity

As well as the National Indicators that are based on information that we monitor regularly as an authority, the Department for Communities and Local Government (CLG) produces some National Indicators based on nationally collected information. Two of these are included in the East Sussex Local Area Agreement, with targets set for performance in Hastings. These are:

NI 153 Working age people claiming benefits in the worst performing neighbourhoods (LAA)

Latest data - 32.0%

Target - 31.0%

Status - Not Met

Information for this indicator is produced quarterly, and reported as an average for the last 4 quarters to reduce the effects of seasonal variation. The latest data produced was for the quarter ending August 2008, and the averages for the 4 quarters ending Nov 07, Feb 08, May 08 and Aug 08

is 32.0%. We did not reach our LAA target for this year, which was 31%, and was based on baseline data for Aug 06 - May 07 of 31.7%. Interventions have been commissioned for this area, and have commenced in April 2009, but the current economic conditions will impact delivery. Target for 2009/10 and 2010/11 are 30% and 28.2%.

NI 173 Flows on to incapacity benefits from employment (LAA)

Latest data - 0.63%%

Target - 0.7%%

Status - Met

Information for this indicator is produced quarterly reported, and reported as an average of the last 3 years (12 quarterly figures) because the data is quite variable. The latest data produced was for the quarter ending August 2008, and the average of the data between Nov 05 and Aug 08 was 0.63%. This is better than our target for the first year of the LAA of 0.7%, based on baseline figures from Feb 05 - May 07 (all the data available at the time), which was also 0.7% (our first year target was to show no deterioration). Interventions have been commissioned and have commenced in April 2009. Targets for 2009/10 and 2010/11 are 0.6% and 0.5%

CLG have also published information for the following other economic indicators that do not have targets set for performance in Hastings:

NI 151 Overall Employment rate (working-age)

The rates for July - June 2005 - 06, 2006 - 07 and 2007 - 08 were 73.3%, 73.0% and 70.6%. This measures the proportion of the working age population in employment via the Office for National Statistics' Annual Population Survey. This indicator is not part of the E Sussex LAA.

NI 171 New business registration rate

Information for the calendar years 2006 and 2007 is 42.6 and 42.5 respectively per 10,000 resident population aged 16 or over. Information for 2008 is due to be available in December 2009.

NI 172 Percentage of small businesses showing employment growth

The percentage of businesses showing growth in 2005/06 and 2006/07 were 12.2% and 13.4%. Data for 2007/08 is due to be available in December 2009. This indicator is not part of the E Sussex LAA.